

Hertz®



COMMONWEALTH
Business Travel Group, Inc.

NEWS LETTER



Hertz Discount

Hertz offers your clients preferred rates and you preferred commissions when using your CDP # 0317491.

CDP# 0317491 offers:

- Up to 20% off on Hertz retail rates in the U.S./Canada
- 10% commission on Weekly/Weekend Rentals in U.S.
- Enter your **CDP# 0317491 as part of the reservation process**
- **Combine your CDP # with a PC# for greater savings!** A list of all PC offers is on the CTG website.

Fall Into Rewards with DOUBLE AGENT GOLD REWARDS POINTS!

The change in the weather is bringing a fresh, new international rental opportunity your way - it's time to Fall Into Rewards!

You can receive **Double Agent Gold Rewards (that's 20 points!)** on qualifying Affordable Rate Rentals of any car class!

- Valid on rentals picked up and completed October 1 through December 15, 2010.
- Valid on qualifying 3+ day rentals at participating locations in Asia, Australia, Brazil, Europe, Mexico, and New Zealand.

Book now, book often! Don't forget to include your AGR# in the -/RF field for every qualifying 3+ day booking in Asia, Australia, Brazil, Europe, Mexico, and New Zealand, in order to receive proper credit! If you are not an Agent Gold Rewards member, sign up today at **hertzagentgold.com!** It's free and easy, and it opens the door to many valuable rewards and bonuses!

Also remember that you can receive a **Travel Agent Free Day Certificate** for every qualifying Affordable Europe, Australia or New Zealand rental. This is a Free Day you can use for your own personal travel. Your AGR member number must be entered in the -/RF, -/SI, or -/BA field of the reservation. The address you include in your AGR profile is the address the Free Day certificate will be mailed to.

New Exciting Offer

Save \$5 Per Day, Up to \$35 Off a Weekly/Weekend Rental at the Airport and in your Neighborhood.

Save up to \$35 on a Weekly or Weekend Rental when **PC# 148396 is included in your reservation** of an Economy through Full Size car. Offer valid for pickup at participating airport and off-airport locations in the U.S., Canada and Puerto Rico on rentals booked through 11/14/10 for vehicle pickup through 12/17/10 – see attached flyer for additional information and terms & conditions.

Hertz®

Hertz Free Day '10 Promotion



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Rent twice and earn 600 Hertz #1 Awards® Points - enough to redeem for a Free Rental Day. Just make two rentals of a mid-size or larger vehicle for two or more days between August 23, 2010 and January 31, 2011 and watch the Free Days start to add up.

Register for this promotion at awardsfreeday.com beginning August 23, 2010.

- There's no limit to the number of times you can rent or points you can earn.
- This exclusive offer is available for rental pick-ups made by January 31, 2011.
- Make sure to register beginning August 23, 2010 and earn a Free Day with your next two rentals!

In order to receive your #1 Awards points, you must use your #1 Club number when you make your rental reservation.

Please see FAQs about this program on the next 2 pages and see the attached flyer for additional terms and conditions.

Free Day Promotion FAQs:

Registration/enrollment:

How do I participate in this promotion?

Register your #1 Club number at our website (www.awardsfreeday.com), your points will be added to your account automatically, when you provide your #1 Club # at time of rental, for rentals made from the date of registration until January 31, 2011.

Why do I need to be a #1 Club member to redeem this promotion?

This is a #1 Awards' promotion. #1 Awards is reserved for #1 Club/Gold members only. All promotion tracking is done by #1 Club number. You need to sign up for #1 Club before registering for this promotion.

Do I have to use my #1 Club membership account to book the rental?

Yes, you will only get points on rentals made with your #1 Club number on the reservation. Rentals made without your #1 Club number will not be eligible for the Awards points.

Do I have to register first or do I have to sign up for #1 Club membership first?

You must be a #1 Club member first in order to register (only members have a #1 Club number).

What happens if I entered the wrong #1 Club number on the registration website?

We can only track by #1 Club number, therefore it is the customers' responsibility to know their number and enter it correctly; we ask customers to enter their number twice to avoid any errors.

How can I take advantage of this promotion if I use a Corporate Booking Tool?

1. Register for the promotion at www.awardsfreeday.com
2. Make sure to use your #1 Club number when you make your reservation with the Corporate Booking Tool

If I made a reservation before I found out about this promotion, will Hertz go back and manually credit me my points?

If you made a reservation prior to August 23, 2010 for a rental that occurs between August 23, 2010 and January 31, 2011 we will credit the points. Hertz will do this for the initial weeks of the promotion. Customers will need to provide the Res ID# to substantiate a claim that the rental was booked prior to the start of the promotion. Hertz will not credit rentals made after August 23 if you did not register your #1 Club number on www.awardsfreeday.com.

Earning Points:

Do I start earning points from the date the promotion starts or from the day I register on the website?

Awards points will only be awarded to rentals made after your registration on our website and after you have completed 2 rentals.

Can I get 300 points from 1 rental if I don't do 2 rentals to get the full 600 points?

No, you must make 2 rentals to get the full 600 points. We will not reward single rentals for 300 points.

Do I need to be a member of #1 Awards?

#1 Awards is not a membership program, it is an option available on your Hertz membership. You do not need to participate in #1 Awards to redeem the 600 point promotion. However, if you request Awards' points, you will also receive points on the dollar value of your rental excluding taxes, tax reimbursements, surcharges, fees, optional services, Fuel Purchase Option and refueling.

Free Day Promotion FAQs:

Do I need to have #1 Awards in my profile to get the promotion?

No, you will be awarded the 600 points regardless if you participate in #1 Awards. However, if you do participate you will be able to earn base points in addition to this promotion on your rentals.

How do I insure I earn base points for every rental?

You can either add #1 Awards to your profile on hertz.com or you can request #1 Awards' points at time of reservation.

How do I add #1 Awards to my profile?

Go to hertz.com, log in, go to "My Profile" and check the #1 Awards' points box and Save Your Profile.

Can I make multiple rentals without a 2-day minimum and still get the points? I.e.: 4 rentals for 1 day each.

No, you must make 2 separate rentals with a minimum of 2 days each. You will not be awarded points for a 1-Day rental.

Will I earn the points if I have a single longer rental for more than 4 days? I.e.: 1 weekly rental

No, it must be 2 separate rental transactions.

When do I have to redeem the points by?

There is no time limit on when you can redeem your points earned from this promotion, but Awards points expire 2 years from the end of the year in which it was earned. For example, points earned in November, 2010 will expire Dec. 31, 2012.

Is there a limit on how many points I can earn?

No, there is no limit, as long as the rentals are made before Jan 31, 2011 and a minimum of 2 rentals are made in order to receive the full 600 points.

How will my regular Awards points be affected by this promotion?

You can still earn Awards points as normal in addition to this promotion.

When will my points show up in my account? How soon before I can use these points?

Please allow 8-10 weeks for the points from the promotion to show up in your account. Once they do, you may use them immediately.